



RETIREE HEALTH SOLUTIONS

Introducing the new homepage

We're pleased to announce the launch of our updated website. The same great tools and resources are still available, with some changes that were designed with your needs in mind.

Your username and password remain the same as before.

These changes are part of our evolution as we integrate with Alight. We'll continue to make enhancements to our website to improve your experience, and we'll inform you of these changes.

Simpler design that's easier to use



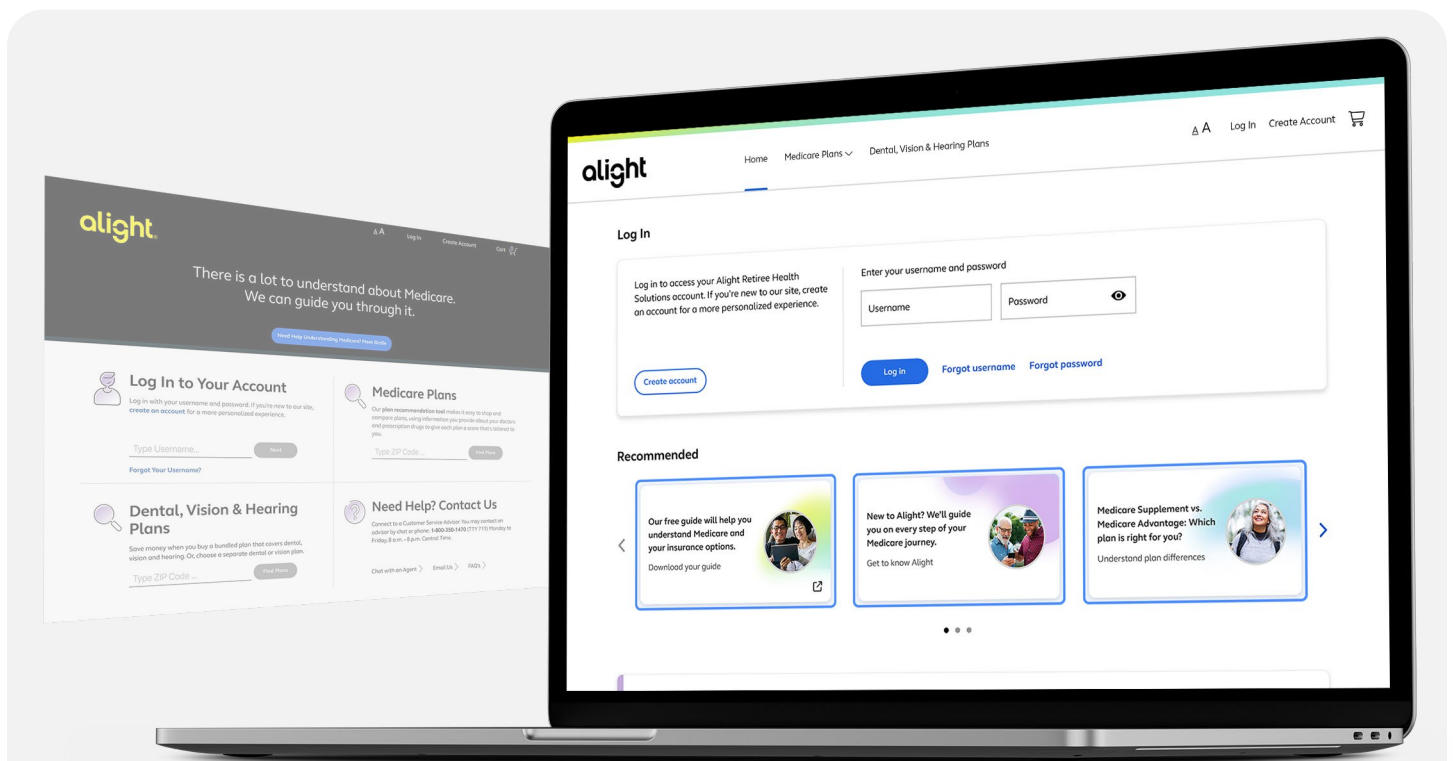
Improved mobile experience



Modernized and more accessible look and feel



See what's new



Homepage overview

Before logging in

- A** Click on Alight logo from anywhere to return to the homepage.
- B** **New!** Site menu added at top of the page.
- C** Select the larger “A” to enlarge the type on the page.
- D** Shopping cart shows plans you’ve selected, but not yet enrolled in.
- E** Create an account or log in for a more personalized experience. Your username and password remain the same as before.
- F** **New!** Resources to help you understand Medicare and get more from your plan. Use the arrows to see additional content.
- G** Interactive guide to help you get started with Medicare.
- H** Find a Medicare plan with our plan recommendation tool.
- I** Find a dental, vision and hearing plan, if applicable.
- J** **New!** Quick links to get you where you want to go faster.
- K** **New!** Easier-to-find contact information.
- L** More ways to navigate our site.

The screenshot shows the Alight homepage with the following elements:

- A**: Alight logo
- B**: Site menu (Home, Medicare Plans, Dental, Vision & Hearing Plans)
- C**: Accessibility icon (triangle)
- D**: Log In, Create Account, and Shopping Cart icons
- E**: Log In section with a form for Username and Password, and links for Create account, Log in, Forgot username, and Forgot password.
- F**: Recommended section with three cards: "Our free guide will help you understand Medicare and your insurance options.", "New to Alight? We'll guide you on every step of your Medicare journey.", and "Medicare Supplement vs. Medicare Advantage: Which plan is right for you?".
- G**: Interactive guide section titled "Not sure where to begin when it comes to Medicare? We get it." with an "Interactive guide" button.
- H**: Medicare Plans section with a "Find plans" button and a ZIP Code input field.
- I**: Dental, Vision & Hearing Plans section with a "Find plans" button and a ZIP Code input field.
- J**: Quick Links section with buttons for Email us, Your account, Enrollment periods, Appointment, Alight ID number, Log in, and Find a Medicare plan.
- K**: Contact Us section with a "Live chat" button and contact information for a Customer Service Advisor (Days: Mon-Fri, Hours: 8 a.m.-8 p.m., Phone: 1-800-350-1470).
- L**: Footer navigation including "Find a Medicare Plan", "Building Complete Coverage", "Dental, Vision & Hearing Plans", "Contact Us", "Log In", and a list of links: About Us, For Employers, Press Room, Privacy, Terms of Use, Licensing & Legal, Your Data Rights, Requirements & Qualifications, Complaint Resolution, and Medicare Plans.

Homepage overview

After logging in

- M** To-Do List shows actions to take to keep your account up to date and ensure you receive the most relevant, timely information.
- N** Review the plan(s) you're enrolled in.
- O** Your Health Reimbursement Account (HRA) information is found here, if applicable.

M To-Do's (4) [View all](#)

- Add medications**
Adding medications to your profile allows for much more targeted plan recommendations.
- Review providers**
Ensuring accuracy of your providers in your profile allows for more targeted plan recommendations.
- Sign HIPPA**
Before we can communicate vital coverage-related information with you, your signature is required.

Recommended

- Our free guide will help you understand Medicare and your insurance options. [Download your guide](#)
- New to Alight? We'll guide you on every step of your Medicare journey. [Get to know Alight](#)
- Depending on your plan, you may need prescription drug coverage. [Make sure your drugs are covered](#)

Not sure where to begin when it comes to Medicare? We get it. There's a lot to understand about Medicare. Our interactive guide can help you get started.

[Interactive guide](#)

N Your Current Coverage (3) [Shop all Medicare plans](#)

- MEDICAL**
Medicare Mega Gap F Plan Enrolled
Plan ID: F114987635-2 Network: Type
Monthly Premium: \$126.35
[Compare to 2022 plans](#)
[View plan details](#)
- PRESCRIPTION**
Value Rx PDP Plan Enrolled
Plan ID: D14060130 Network: Type
Monthly Premium: \$34.11
[View plan details](#)
[Go to My Account](#)

O Your HRA [View summary of accounts](#)

Here is a snapshot of this account. Use the 'Manage HRA' button to access your HRA on YSA.com.

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Balance	Last claim status	Claim submitted
\$1,800	Paid	01/27/22

[Manage HRA](#)

Quick Links

- [Email us](#)
- [Your account](#)
- [Enrollment periods](#)
- [Appointment](#)
- [Alight ID number](#)
- [Log in](#)
- [Find a Medicare plan](#)

Contact Us

We're here to assist you if you have questions or need help. You can choose Live Chat or call us. Live chat is available Mon-Fri, 8 AM-8 PM Central Time.

[Live chat](#)

Talk to a Customer Service Advisor

Days	Hours	Phone
Mon-Fri Weekdays	8 a.m.-8 p.m. Central	(800) 350-1470 (TTY 711)

Medicare has neither reviewed nor endorsed this information.

We do not offer every plan available in your area. Any information we provide is limited to those plans we do offer in your area. Please visit www.medicare.gov or call 1-800-MEDICARE to get information on all of your options.

Alight Retiree Health Solutions is available through Alight Health Market Insurance Solutions Inc., a third-party marketing organization (TPMO), retained to promote or sell a plan sponsor's Medicare products on the plan sponsor's behalf who holds the contract with the Federal government.

Alight Health Market Insurance Solutions Inc. is contracted to represent insurance plans in your state. California Agency License Number: 0E97576, Arkansas Agency License Number: 100102657, DBA in North Dakota: Alight Health Market Insurance Solutions Inc, Fictitious Name in New York: Alight Health Market Insurance Agency.

I no longer wish to receive email notifications; please unsubscribe me from further email from Alight Retiree Health Solutions. I understand this will prevent me from receiving electronic notification about my health coverage options. Alight Retiree Health Solutions 4 Overlook Point Lincolnshire, IL, 60069, USA.

